

February 2016

# WCH INSIGHTS

## FEATURE FOCUS



### Free WCH Smartbill App Available Now

WCH's free Smartbill app is available to **download now** on the WCH website. All you need is an Android phone or tablet to start recording and submitting electronic superbills anywhere at any time. We've also added features for tracking and managing billing and payments. Why aren't you using it yet?

[Read more >>](#)

## DOCTOR FOR DOCTORS



WCH Credentialing

### Credentialing: It's all in the Details

Cracking closed panels, passing audits, getting reinstated—WCH credentialing specialists do the research, follow the rules, submit detailed information, and have what it takes to help providers stand out, stay in business and thrive.

[Read more >>](#)

## WCH ACCOMPLISHMENTS



Elvira Kasimova

### WCH Recovers More Than \$10,000 for Mental Health Provider

When WCH Billing Department Supervisor Elvira Kasimova detected a processing error for an out-of-network provider, she worked with United Health Care to resubmit claims properly and recover more than \$10,000 in reimbursements.

[Read more >>](#)

## REGULATORY UPDATES



### Eligible Professional (EP) Reconsideration Form

The deadline for eligible professionals to submit reconsideration forms for the 2017 payment adjustment is February 28th.

[Read more >>](#)

### Access Medicare Closed Medicare Plans

Access Medicare closed all Medicare Advantage and Medicare Advantage Perception Drug (MAPD) products for members on 12/21/2016.

[Read more >>](#)

### Optum Express Access Network

Join Optum's Express Access network and Optum will direct more referrals your way.

[Read more >>](#)

## A SPECIAL GIFT FOR YOU THIS VALENTINE'S DAY!



### WCH Partners with Extra Mineral to Offer Specialty Creams and Beauty Products

WCH announces a new partnership with Extra Mineral to offer specialty creams and beauty treatments infused with the natural mineral treasures of the Dead Sea. This line of products is an excellent gift for the special man or woman in your life and is new in the U.S. Use the promotional code: **EXTRAMINERAL** on [www.extra-mineral.com](http://www.extra-mineral.com) to get a \$10 coupon and take the advantage of **FREE SHIPPING** in February.

[Read more >>](#) about Extra Mineral as featured in the January issue of Home 360 magazine.

## ASK THE EXPERT!



Who should check the Medicare Exclusions list?

[Read more >>](#)

Why all the heat?

[Read more >>](#)

Can I bill for a telehealth visit, and who?

[Read more >>](#)

## WILL TRUMP BE GOOD FOR MEDICAL PRACTICES?

### ANSWER

Everyone who answers will receive a **\$10 COUPON** for Extra Mineral specialty creams and beauty products.

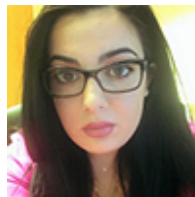
### WCH AT SOUTH BROOKLYN JOB FAIR

WCH was a co-sponsor of the South Brooklyn Job Fair hosted by Public Advocate Letitia James on January 17.

WCH employees talked to attendees about job opportunities and connected with Chaim Deutsch, council member for the 48th street district of the NYC council (center), and other local leaders.



### MEET WCH



#### Meet Credentialing Specialist Nana Kazhiloti

Credentialing Specialist Nana Kazhiloti hears her name a lot in WCH's Brooklyn office. Clients call her to solve difficult challenges and colleagues call her for advice. She is always ready to help them win.

[Read more >>](#)



Services:

Billing

Credentialing

EHR

Medical Chart auditing

SmartBill app

We are members of

